

WAVELENGTH LLC

TRANSPARENCY STATEMENT

In accordance with FCC regulations (47 CFR § 8.1(a)) applicable to all providers of broadband Internet access service, Wavelength LLC provides the following information concerning its network management practices, the service's performance characteristics, and commercial terms. If you have any questions about the following network practices, please contact us at team@wavelengthinternet.com or 605-824-6621.

1. Network Management Practices

- *Blocking.* Wavelength LLC does not undertake any practice, other than reasonable network management elsewhere disclosed, that blocks or otherwise prevents end user access to lawful content, applications, service, or non-harmful devices.
- *Throttling.* Wavelength LLC does not degrade or impair access to lawful Internet traffic on the basis of content, application, service, user, or use of a non-harmful device.
- *Affiliated Prioritization.* Wavelength LLC does not directly or indirectly favor some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate, including identification of the affiliate.
- *Paid Prioritization.* Wavelength LLC does not directly or indirectly favor some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.
- *Congestion Management.* Wavelength LLC does not limit customer traffic in any congestion management practices.
- *Application-Specific Behavior.* Wavelength LLC does not block or rate-control specific protocols or protocol ports, or otherwise inhibit or favor certain classes or applications.
- *Device Attachment Rules.* Wavelength LLC does not impose any restrictions on the types of devices and any approval procedures for devices to connect to the network.

- *Security.* Wavelength LLC utilizes industry-standard practices to ensure the security of the network, including appropriate isolation between customers' networks.

2. Performance Characteristics

- *Service Description.* Wavelength LLC provides high speed broadband service delivered over a millimeter wave wireless network with speeds of 1 Gbps available to consumers and 10 Gbps available to business. Typical latency is approximately 1ms.
- *Impact of Non-Broadband Internet Access Service Data Services.* N/A

3. Commercial Terms

- *Price.*
Residential
 \$50/mo 50 Mbps
 \$70/mo 250 Mbps
 \$90/mo 500 Mbps
 \$100/mo 1000 Mbps
 \$7/mo Basic WiFi
 \$20/mo Premium WiFi

Business
 \$70/mo 100 Mbps
 \$100/mo 250 Mbps
 \$200/mo 500 Mbps
 \$250/mo 1000 Mbps

Additional fees may apply for custom network builds or service canceled without usage after installation.

- *Privacy Policies.* Wavelength LLC does not store, log, or provide to third parties any customer information or traffic, except as directly required to provide the service.
- *Redress Options.* Questions and concerns may be directed to team@wavelengthinternet.com or 605-824-6621.